Using Lecture Theatre PCs - FAQ

1. Can I run my presentation from my H:\ drive?

While it is possible to run presentations from the H:\ drive, we would strongly advise against doing so as any loss of network connectivity, however brief, can cause problems. Instead, we recommend you copy your presentations to either the Desktop or the S:\ drive and run them from there, thereby removing any reliance on the network and optimising performance.

2. Can I run my presentation from my memory pen?

If you have a simple presentation that isn't too large in size then yes, you can run it from a memory pen. If however your presentation contains embedded media such as videos, animations or audio files then for optimum performance, we recommend you copy it to the Desktop or S:\ drive and run it from there.

3. If I run my presentation from the Desktop or S:\ drive, won't the next user be able to see it?

No. The next user will get their own profile when they login, including the standard Desktop. If you copied your files to the S:\ drive, then that too is secure as this drive is wiped on logout. All user profiles are deleted automatically after 24 hours of inactivity.

4. What are guest lecturer accounts for?

Guest lecturer accounts are only for those who don't have a valid university account. Users should login with their own account wherever possible. For lecturers who are NHSG users a trust relationship exists in the Suttie building and MacGillivray Centre that allows them to login to some university PCs and access a limited Desktop of software.

5. What do the guest lecturer accounts let me access?

Guest accounts allow access to Microsoft Office and Internet Explorer.

6. Why does IE give an error saying 'H: drive is unavailable – using S: instead'?

This means that IE can't access the ie5 folder on your H:\ drive and usually occurs when you have gone over quota on your H:\ drive. Your H:\ drive will be in a *read only* state until you delete some data from it or request additional filespace via the Service Desk.

7. When I run PRS in my presentation, why do I get a database error and/or Class creation issues?

The folder 'Interwrite Response', located on your H:\ drive, may contain data that's causing PRS problems. Rename the folder, i.e. 'Old Interwrite Response', and then launch the PRS presentation again. This should resolve the problem.

8. When I run PRS in my presentation, why does Class or channel information not appear?

This may be because there is no PRS receiver connected to the PC. Right-click the 'EInstruction Tools' icon on the task bar and select 'EInstruction Device Manager'. A green tick indicates a successful receiver connection. If there is no tick, please contact av@abdn.ac.uk.