

## **Donor Charter**

The University of Aberdeen Development Trust SCIO is committed to treating donors, alumni and friends with the highest level of care and respect. The Development Trust SCIO adheres to the highest professional standards at all times and is committed to the following Donor Charter.

Donors to the Development Trust SCIO can expect:

- To be informed about the University of Aberdeen's priorities and its strategic aims and objectives.
- That a gift given for a specific purpose will be used for that purpose
- To be informed when the intended purpose of a gift can no longer be fulfilled due to charitable legislation or due to a change in the priorities or needs of the University. In such cases, the Development Trust SCIO will discuss with the donor their gift and how best their wishes can continue to be met.
- To be informed of the impact of their donation, e.g., recruitment for a post they have funded, outputs of research they have supported, the award of a scholarship or bursary that they have funded, and to have agreed stewardship and reporting commitments honoured.
- To have their donation acknowledged in a timely manner, and where appropriate to be publically recognised in consultation with the University, or to remain anonymous if requested.
- To have their questions relating to their donation answered in a timely and honest manner.
- To have their right to privacy respected and their personal information to be treated in compliance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.
- To have access to the University of Aberdeen Development Trust SCIO's latest published accounts.

The Development Trust SCIO aims to provide a secure and professional environment in which you can make a charitable donation. If at any time you would like to discuss a gift with us or how you think we could improve upon our service to you, please do get in touch with us:

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