



## Support for international students in Scotland

Scotland's Migration Service is developed and funded by the Scottish Government. Support for international students is delivered through the organisation Citizens Advice Scotland.

Information on booking an appointment with an adviser working for Citizens Advice Scotland on behalf of Scotland's Migration Service can be found at: [Book an appointment with Citizens Advice Scotland | Scotland.org](#)

### **What is covered by the Service:**

- Information and advice on the options available to final year students studying at a Scottish college/University/higher education institution (this includes students who are attending a one-year post-graduate course) if their student visa is ending and they want to stay in Scotland after graduating. This includes information on the graduate route visa and the skilled worker visa for example.
- Information and advice on the steps students need to take to switch or extend their visa and where they can find further support, including whether they need to seek legal representation from a qualified immigration adviser.
- Information and advice on wider immigration matters, including queries on dependents and other family members.

### **What is not covered by the Service:**

- Scotland's Migration Service is an information and advice service and does not provide ongoing legal representation services. If, after using the service, students require further

legal advice or representation, they may wish to instruct a qualified adviser through the [Law Society of Scotland](#) or the [Office of the Immigration Services Commissioner](#) (OISC).

- Scotland's Migration Service cannot issue students with a visa. Our advisors cannot fill out application forms, but they will help students understand the steps they need to take.
- Scotland's Migration Service is unable to help students or graduates to find a job or put them in contact with an employer who has a suitable vacancy that matches their skillset.
- Scotland's Migration Service is unable to help students with information on the study opportunities available in Scotland - if they require this type of support, we direct them to contact University support services and their international offices.

**Students can book an appointment** with an adviser:

- From 9am to 8pm, Monday to Friday
- From 10am to 4pm on Saturday
- Up to three weeks in advance
- At least three days before your selected date

Students can choose to have the appointment on Microsoft Teams or by phone. Appointments last up to one hour. An adviser might offer a user up to two follow-up appointments (meaning each user can have up to a maximum of 3 appointments in total per calendar year), depending on circumstances.

Students will get a confirmation email after they've booked an appointment. The email will explain what information they should prepare and what will happen at the appointment.

If they cannot find an appointment time, they should email Citizens Advice Scotland at [migration@cas.org.uk](mailto:migration@cas.org.uk).

Further information on the overall **terms of service** for Scotland's migration service can be found at: [Terms of service for Scotland's Migration Service | Scotland.org](#)